



abc ivf

The affordable IVF experts

IVF with abc ivf

Why have your treatment with abc ivf?

At *abc ivf*, it is our mission to provide high quality IVF treatment at an affordable price. We believe everyone should have the opportunity to start a family. That's why we offer affordable IVF across the UK, putting treatment within reach of more people. But our patients don't just choose us because of our affordable IVF packages, they trust us to help them build their family because of our excellent success rates. At *abc*, you come first!



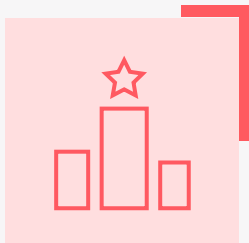
1. High quality treatment

abc ivf is part of CREATE Fertility. Our IVF treatment has been developed based on over 20 years of expert scientific research. The result is high quality treatment at an affordable price.



2. Affordable pricing

Our affordable packages are designed not only to offer our patients high quality and successful IVF, but also to make your journey as easy and stress-free as possible.



3. Excellent IVF success rates

We pride ourselves in offering excellent IVF success rates, whilst remaining true to our commitment to offering affordable IVF treatment in the UK.

Can't get treatment on the NHS?

We understand that it is becoming increasingly difficult to receive IVF treatment through the NHS which means that many women and couples have been left with little choice due to being priced out of having private treatment. Depending on the area you live in, the amount of IVF funding available on the NHS varies considerably. In some areas, IVF funding has been cut altogether.

If you live in an area where the NHS has cut IVF funding, have used up all your funding or are tired of the long waiting lists for treatment; *abc ivf* should be your first point of call.

Refused IVF on the NHS because of strict criteria?

You may have been refused IVF treatment on the NHS due to:

- Already having a child
- Your partner already having a child
- Lifestyle factors, such as body weight and smoking
- Having not been trying naturally for over 2 years
- Not meeting age criteria

In 2017, *Fertility Fairness* found that the number of integrated care boards (ICBs) in England offering the recommended 3 IVF cycles to eligible women under 40, halved in the previous 5 years. Just 12% of ICBs now follow national guidance.

Medical expertise

Our dedicated team of fertility specialists, led by Professor Geeta Nargund, are on a mission to deliver our patients only the highest quality of medical care, but at an affordable price. From our Medical Director to our consultants, embryologists and fertility nurses, we're experienced specialists at the top of our field, here to give you the best possible experience.

Professor Geeta Nargund, Medical Director

Professor Geeta Nargund is the Founder and Medical Director of *abc ivf* and *CREATE Fertility*, our sister clinic. She is also a Senior Consultant Gynaecologist and Lead Consultant for Reproductive Medicine Services at St George's Hospital and the proud Director of the Walking Egg Foundation.



Professor Nargund is a pioneer in the field of Natural and Mild IVF and Advanced Ultrasound Technology in Reproductive Medicine. She is also an accredited trainer for infertility and gynaecological ultrasound modules at the Royal College of Obstetricians and Gynaecologists (RCOG) London and the British Fertility Society (BFS).



Max Marsden, Managing Director

Max Marsden is Managing Director of *abc ivf*. He is on a mission to transform the fertility sector, making it more affordable and accessible, for both private and NHS patients.



“ IVF is such an expensive process and I know there are many couples like us, for whom money is a very important factor, so I would definitely recommend coming to abc ivf. The medical care is amazing and you could save money. We have a healthy baby and it's simply been wonderful. ”

abc ivf patient, London

High-quality IVF at an affordable cost across the UK

For over a decade Professor Nargund and her team have been researching and innovating ways in which to deliver successful IVF treatment at a much more affordable cost; abc ivf is the results of their efforts and we're extremely proud to offer this amazing service to you.

Our **abc IVF package** is a comprehensive and affordable fertility package which includes stimulation medication and monitoring blood tests.

IVF Package*

Our abc IVF Package includes:

£2,750*

- Treatment consultation
- Screening tests (Hepatitis B, Hepatitis C & HIV)
- Monitoring scans & Blood tests (Oestradiol & Luteinizing Hormone)
- Ovarian stimulation and trigger medication
- Up to 3 weeks luteal support medication
- HFEA fee
- Counselling session (elective)
- Expert clinical advice
- Egg collection & Sedation
- Fresh embryo transfer
- Blastocyst culture (if appropriate)
- Early pregnancy scan
- Follow up consultation

[Find out more](#)



IVF Package + ICSI*

£4,025*

Intracytoplasmic sperm injection is a procedure where the sperm is directly injected into the egg, unlike IVF treatment where the sperm and eggs are left in a petri dish to fertilise on their own.

ICSI is recommended to couples with male factor infertility issues such as:

- Low sperm count
- Sperm motility issues
- Sperm morphology issues

ICSI is also recommended for couples who have had IVF previously and have had problems with fertilisation.

[Find out more](#)



IVF Package + donor sperm*

£4,050*

Our abc IVF and Donor Sperm Packages are perfect for **lesbian couples, single women** or **heterosexual couples** who require donor sperm to have a baby.

We can help you find a sperm donor and guide you through each step of your journey to ensure creating your dream family is as straightforward as possible.

When it comes to choosing a sperm donor, our partnership with CREATE Fertility allows our patients access to their own sperm bank where you can choose from a selection of donors.

We're also partnered with:



Cryos International
Sperm Bank



European
Sperm Bank

[Find out more](#)

Reciprocal IVF Package*

£7,741*
+ donor sperm costs

Our abc Reciprocal IVF Package includes:

- Treatment consultation
- Screening tests for both partners (Hepatitis B, Hepatitis C & HIV)
- Monitoring scans & Blood tests (Oestradiol & Luteinizing Hormone)
- Ovarian stimulation and trigger medication
- Medication for Frozen embryo transfer
- Up to 3 weeks luteal support medication
- HFEA fee
- Counselling session (elective)
- Expert clinical advice
- Egg collection & Sedation
- Embryo freezing and 2 years storage
- Frozen embryo transfer
- Blastocyst culture (if appropriate)
- Pregnancy test
- Early pregnancy scan
- Follow up consultation

If you are interested in Reciprocal IVF, both partners will need a baseline scan to assess fertility. Please call us to book this in.

[Find out more](#)

Egg Freezing Package*

£3,675*

As women get older, the quality and quantity of their eggs can decline; making it more difficult to have a baby with their own eggs.

There are many reasons women choose to freeze their eggs. Ultimately, if you aren't quite ready to start a family, freezing your eggs is an option for preserving your fertility and improving your chances of having a baby later in life with your own eggs.

Egg Freezing involves stimulating the ovaries to mature eggs before they are ready to be collected and frozen in the laboratory using the latest technology called Vitrification (fast freezing).

Our Egg Freezing Package includes:

- Treatment consultation
- Screening tests (Hepatitis B, Hepatitis C & HIV)
- Monitoring scans & blood tests (Oestradiol & Luteinizing Hormone)
- Ovarian stimulation and trigger medication
- Expert clinical advice
- Egg collection & sedation
- Follow up consultation
- 1 year storage

Annual storage for eggs is £395 per annum.

[Find out more](#)

Freeze and Share Package*

£750*

With 'Freeze and Share', we provide you the chance to freeze your eggs for future use whilst helping another woman to have a baby using donor eggs.

By choosing 'Freeze and Share' you will keep half the eggs collected and store mature eggs suitable for your future treatment, while donating the other half to someone who needs them. Your egg freezing treatment is free of charge, you only pay a total of £750 towards screening tests and medication.

You'll help other women, and receive one egg freezing cycle, scans and blood tests free of charge, and pay £750 towards medication and donor screening.

The package includes:

- Treatment consultation
- Screening tests (Hepatitis B, Hepatitis C & HIV)
- Monitoring scans & blood tests (Oestradiol & Luteinizing Hormone)
- Ovarian stimulation and trigger medication
- Counselling (elective)
- Expert clinical advice
- Egg collection & sedation
- Follow up consultation
- 1 year storage

Find out more

Egg Sharing Package*

£750*

If you wish to help other women by donating your eggs, you may wish to consider our Egg Sharing scheme. It needs to be altruistic donation, and you will be offered counselling to discuss the details.

Sharing your eggs means donating half of the eggs collected in your IVF cycle to another woman who cannot conceive with her own eggs.

Please discuss the financial details involved and regulatory framework before making an informed decision.

You'll help other women, and receive one IVF cycle, scans and blood tests free of charge, and pay £750 towards medication and screening.

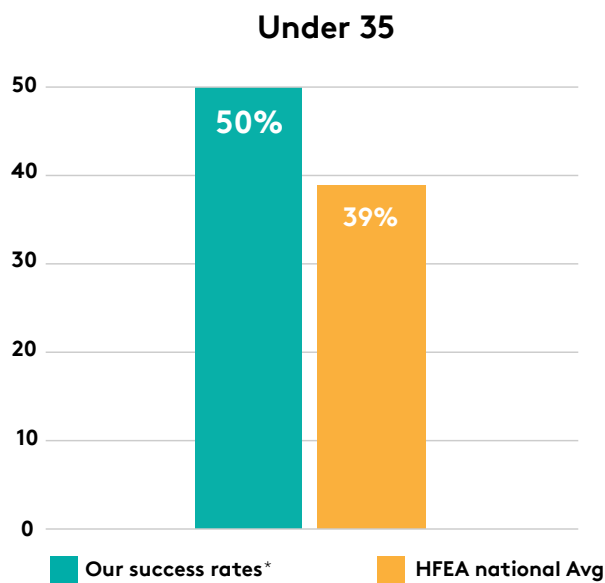
- Treatment consultation
- Screening tests (Hepatitis B, Hepatitis C & HIV)
- Monitoring scans & Blood tests (Oestradiol & Luteinizing Hormone)
- Ovarian stimulation and trigger medication
- Up to 3 weeks luteal support medication
- Counselling session (elective)
- Expert clinical advice
- Egg collection & Sedation
- Fresh embryo transfer
- Blastocyst culture (if appropriate)
- Early pregnancy scan
- Follow up consultation

Find out more

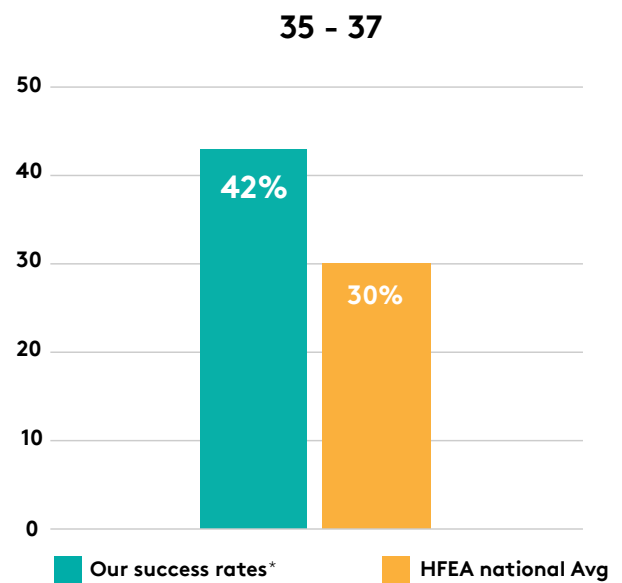
*The package contains specified medication and services. There may be situations where additional tests, treatments or medicines are required which are not included within our cycle package. These will be chargeable. [See full details of estimated treatment cost, package inclusions and exclusions.](#)

Our success rates

We understand that success rates are one of the most important factors when choosing a fertility clinic. At abc ivf (satellite centre) we are proud to work in partnership with CREATE Fertility (licensed centre), where egg collection, embryology and embryo transfer procedures take place; this allows us to offer our patients excellent success rates at nearly half the cost.



Clinical pregnancy rates per embryo transferred, IVF & ICSI, Jan 2019 - Dec 2019, CREATE Fertility, St Paul's (202 embryos transferred).



Clinical pregnancy rates per embryo transferred, IVF & ICSI, Jan 2019 - Dec 2019, CREATE Fertility, St Paul's (106 embryos transferred).

*On the HFEA website, abc ivf London (satellite centre) success rates are included within the success rates of CREATE Fertility St Paul's (licensed centre).

To view the success rates of our other clinics [click here](#).

For more information please visit the [HFEA website](#).

Information on success rates can be of limited value when comparing centers and treatment types. Definitions of success rate measures:

Embryo transferred: The number of pregnancies/babies born per actual number of embryos transferred. It therefore adjusts for multiple embryos being transferred.

Clinical pregnancy: A clinical pregnancy is a pregnancy that is confirmed by ultrasound confirmation of a gestational sac or heartbeat.



Want to know more?

Our Free Virtual Information Events are designed to help answer your questions & provide you with all the information you need to feel confident in taking the next steps in your IVF journey. We'll tell you more about:

- The different types of treatments we offer
- What your treatment journey will look like
- How to start your journey & how we'll support you

You'll also have the opportunity to get your questions answered by our one of our Fertility Nurse Consultants.

[➔ Register for our next event](#)

Start your journey...

The first step in your journey is to have an Ultrasound Scan and Virtual Consultation with one of our experienced Fertility Nurses.

You can book via our online booking tool or speak to one of our friendly advisors on **0330 0580 800**.

[➔ Book appointment online](#)

PRICE GUIDE

Our affordable IVF packages are designed not only to offer our patients high quality and successful IVF, but also to make your journey as easy and stress-free as possible.

*Our packages contains specified medication and services. There may be situations where additional tests, treatments or medicines are required which are not included within our cycle package. A summary of what's included can be found on package description but to see full details of estimated treatment cost of treatment, package inclusions and exclusions can be viewed here – www.abcivf.co.uk/costs.

Consultations

Initial Consultation and fertility ultrasound scan – with IVF specialist Nurse Consultant. Initial pelvic ultrasound scan to indicate suitability for IVF and to provide the most appropriate treatment plan. In some circumstances, patients may require further exploration and fertility tests based on your clinical circumstances. If you are unable to get these done through the NHS, we are able to provide these services privately at an additional cost. Examples of common tests are an AMH test (£135), Semen Analysis (£195) or Thyroid blood test (£55). Exact costs will be discussed at consultation based on patients' individual needs.	£200-410
Follow-up treatment consultation – with IVF specialist Nurse Consultant. Detailed review after completed IVF cycle.	NO CHARGE
Follow-up consultation – with a Consultant Doctor. Detailed review after completed IVF cycle – Price taken off cost if you go on for further treatment.	£250
Frozen embryo transfer (FET) consultation Detailed review after completed IVF cycle – Price taken off cost if you go on for further treatment.	£150

Diagnostic test

AMH blood test AMH is assessed via a blood test and is a marker for ovarian reserve.	£135
Semen analysis Specialised test for the assessment of sperm density, morphology and mobility.	£195

Fertility treatments – Package options*

abc IVF package Includes – Cycle medication* (Ovarian stimulation medication, trigger medication and up to 3 weeks of luteal support medication), monitoring scans and blood tests (E2 & LH), clinical advice, counselling session (elective), Screening blood tests (HIV, Hep B & C), sedation and HFEA fees, treatment consultation, egg collection, embryology, blastocyst culture (if appropriate), fresh embryo transfer, pregnancy test, early pregnancy scan and follow-up consultation.	£2,750
abc IVF with ICSI package Includes – Cycle medication* (Ovarian stimulation medication, trigger medication and up to 3 weeks of luteal support medication), monitoring scans and blood tests (E2 & LH), clinical advice, counselling session (elective), Screening blood tests (HIV, Hep B & C), sedation and HFEA fees, treatment consultation, egg collection, embryology, ICSI, blastocyst culture (if appropriate), fresh embryo transfer, pregnancy test, early pregnancy scan and follow-up consultation.	£4,025
abc IVF with Donor Sperm package Includes – Cycle medication* (Ovarian stimulation medication, trigger medication and up to 3 weeks of luteal support medication), monitoring scans and blood tests (E2 & LH), clinical advice, counselling session (elective), Screening blood tests (HIV, Hep B & C), sedation and HFEA fees, treatment consultation, egg collection, 1 ampule of CREATE Bank donor sperm, embryology, blastocyst culture (if appropriate), fresh embryo transfer, pregnancy test, early pregnancy scan and follow-up consultation.	£4,050
abc Reciprocal IVF package Includes – Cycle medication* (Ovarian stimulation medication, trigger medication, FET Medication and up to 3 weeks of luteal support medication), monitoring scans and blood tests (E2 & LH), clinical advice, counselling session (elective), Screening blood tests for both partners (HIV, Hep B & C), sedation and HFEA fees, treatment consultation, egg collection, embryology, blastocyst culture (if appropriate), frozen embryo transfer, embryo freezing and 2 years storage, pregnancy test, early pregnancy scan and follow-up consultation.	£6,441
Egg Sharing with Reciprocal IVF package Our abc Egg Sharing with Reciprocal IVF cycle package includes: expert clinical advice, counselling session (elective), stimulation medication (Bemfol, Cetrotide), trigger medication (Ovitrelle/Buserelin), monitoring scans and blood tests (E2 & LH) and screening blood tests for both partners (HIV, Hep B & C) (CRI for partner and CR8 x2, CR9 for patient), sedation by consultant Anaesthetist, HFEA fee, treatment consultation, egg collection, embryology, blastocyst culture (if appropriate), FET medication, embryo freezing and 2 years storage, frozen embryo transfer, pregnancy test, up to 3 weeks luteal support medication (progesterone pessaries) up to pregnancy test, early pregnancy scan and follow up treatment consultation with specialist Nurse Consultant. Price does not include donor sperm. Medication not included in this list will be chargeable.	£4,441

Embryo and egg freezing** (Embryo and egg freezing are performed by Vitrification)

abc Egg Freezing package Includes - Cycle medication* (Ovarian stimulation medication, trigger medication), monitoring scans and blood tests (E2 & LH), clinical advice, counselling session (elective), Screening blood tests (HIV, Hep B & C), sedation, treatment consultation, egg collection, embryology, egg freezing and 1 year's cryostorage.	£3,675
Embryo freezing including two years of storage	£1,140
Annual storage fee for eggs, embryos	£395
Frozen egg thaw transfer (FETT) procedure + ICSI Includes - Thawing, ICSI, monitoring scans, clinical advice, frozen embryo transfer, pregnancy test, early pregnancy scan and follow-up consultation. Does not include - fees for sedation by Consultant Anaesthetist, HFEA fee, blood tests or drugs. These are charged separately.	£3,375

** Services provided by our clinical partner at CREATE Fertility.

Frozen Embryo Transfer Procedure Packages

Frozen Embryo Transfer (FET) procedure with medication package Includes - Treatment consultation, monitoring scans, clinical advice, FET medication, thawing and further culture of embryos, embryo transfer procedure, up to 3 weeks of luteal support medication (progesterone pessaries and Estradiol tablets) up to pregnancy test, pregnancy test and early pregnancy scan or follow-up consultation with specialist Nurse Consultant. Does not include blood tests or sedation. Any luteal/pregnancy support medication required beyond the 3 weeks included in this package will be chargeable. Estimated total cost of additional luteal support up to 12 weeks of pregnancy is around (£280). In certain circumstance additional support may be required for a cost of (£35) per box, per week. Potential additional costs not included in the package: Sedation (£355)	£2,756
Frozen Embryo Transfer (FET) procedure – Natural cycle with progesterone support package Includes - Treatment consultation, monitoring scans, clinical advice, thawing and further culture of embryos, embryo transfer procedure, up to 3 weeks of luteal support medication (progesterone pessaries) up to pregnancy test, pregnancy test and early pregnancy scan or follow-up consultation with specialist Nurse Consultant. Does not include blood tests or sedation. Medication not included in this list will be chargeable. Any luteal/pregnancy support medication required beyond the 3 weeks included in this package will be chargeable. Potential additional costs not included in the package: Sedation (£355)	£2,700
IVF with discounted Frozen Embryo Transfer (FET) procedure package Our abc IVF cycle package includes: expert clinical advice, counselling session (elective), stimulation medication (Bemfol, Cetrotide), trigger medication (Ovitrelle/Buserelin), up to 3 weeks of luteal support medication (progesterone pessaries) up to pregnancy test, monitoring scans and blood tests (E2 & LH) and screening blood tests (HIV, Hep B & C), sedation by consultant Anaesthetist, HFEA fees, treatment consultation, egg collection, embryology, blastocyst culture (if appropriate). Medication not included in this list will be chargeable. Embryo freezing & storage for 2 years included in package. Our discounted FET includes: Treatment consultation, monitoring scans, clinical advice, FET medication, thawing and further culture of embryos, embryo transfer procedure, up to 3 weeks of luteal support medication (Estradiol tablets) up to pregnancy test, pregnancy test and early pregnancy scan or follow-up consultation with specialist Nurse Consultant. Does include blood tests or sedation. Medication not included in this list will be chargeable. Any luteal/pregnancy support medication required beyond the 3 weeks included in this package will be chargeable.	£5,721

Donor sperm

The cost of donor sperm varies and is payable directly to the sperm bank. You should estimate between £1,100 and £1,400 to purchase donor sperm (excluding courier fees).

Donor Sperm from CREATE Fertility (per ampoule)		£1,300
Known sperm donors	Stage 1 Implications counselling. (Charged directly through counsellor) Both patients and the donor need implications counselling separately.	£130 (per session)
	Stage 2 Medical consultation/assessment, Screening blood tests, Sperm freezing, Annual storage fee, Test thaw	£1,775
	Stage 3 Post-screen blood tests	£295

Other

Private prescription administration charge	£60
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Changes to treatment on medical grounds – Potential Additional Costs

Where a patient's medical situation necessitates changes during treatment, these may incur additional costs. While such changes may be advisable or necessary medically, you will be given material information about such changes. Information on the additional cost incurred will be given as soon as practicable. Examples include, but are not limited to the following.

*Our packages contain specified medication and services. There may be situations where additional tests, treatments or medicines are required which are not included within our cycle package. These will be chargeable. A summary of what's included can be found on package description but to see full details of estimated treatment cost of treatment, package inclusions and exclusions can be viewed here - www.abcivf.co.uk/costs.

- **Cycle Medication***: Details of the medication included and excluded within the abc packages can be found on our website at - www.abcivf.co.uk/costs. Medication **not included** within the abc IVF package: If a patient requests to alter the brand from those included within the abc IVF package, they will be chargeable additions to the cycle. Some patients may require medication and support for other reproductive concerns/medical conditions. These medications are chargeable.
Additional luteal/pregnancy support medication (Progesterone) – Any luteal/pregnancy support medication required beyond the 3 weeks included in the abc IVF treatment package will be chargeable. Estimated total cost of additional Luteal support up to 6 weeks of pregnancy is around (£140). In certain circumstance additional support may be required for a cost of (£35) per box, per week.
- **Pre-treatment costs**: In some circumstances patients may require further exploration and fertility tests such as Hysteroscopy (£2,100), HyCosy (£495), Thyroid blood tests (£30) or other Genetic Tests such as Karyotype (£295), Y Deletions (£195) or Cystic Fibrosis (£295). These will be an additional cost. Exact costs will be discussed at consultation based on patients' individual needs. Please download our price guide for more information at www.abcivf.co.uk/costs.
- **Potential future costs**: If you have additional embryos after your embryo transfer procedure, you will be given the option to freeze them to be used at a later date. This will be an additional cost of £1,140 which includes 2 years of storage. There is an annual storage fee after package storage has finished to keep frozen embryos stored (£395). To use frozen embryos you will need a Frozen Embryo Transfer (FET) (£2,756).
- **Elective freeze cycle- 'Freeze All'**: In specific cases there may be a medical need to freeze embryos called a 'Freeze all', bringing an end to the cycle at egg collection. In these circumstances you may require, embryo freezing and cryostorage (£1,140) and a Frozen Embryo Transfer (FET) procedure. In this case, the FET cycle is discounted by £700 to £1,795. The estimated total cost of a discounted FET cycle, including medication up to 12 weeks, is £2,371.
- **Abandoned cycles**: In the event that a Treatment cycle is abandoned prior to egg collection/embryo transfer for medical reasons, a Cancellation Fee will be incurred of £250 per monitor scan that has been completed. Medication used will need to be repurchased of a cost of (£250) in order to allow you commence a new cycle when appropriate. Monitoring bloods used in the abandoned cycle needs to be paid, and when you commence the new cycle, the support package covers the monitoring bloods.
- **Male factor**: If you have a fertility issue due to a male factor, you may require additional support and treatments such as ICSI. The requirement for ICSI may be recommended on day of egg collection based on sperm sample quality. The cost for this is £1,275. Read more about it here - www.abcivf.co.uk/blog/food-for-thought-male-infertility.
- **Follow up scans** – If you have not had a scan with us within 3 months, a follow-up scan may be required prior to commencing treatment. The scan reviews your current fertility situation to be sure nothing has changed since your last scan. this scan and consultation is chargeable (£250).
- **Terms and conditions apply**: View terms and conditions at - www.abcivf.co.uk/legal/terms-and-conditions.

KEY FACTS ABOUT OUR SERVICES

OUR TERMS AND CONDITIONS

- The Key Facts set out here bring to your attention important information about our services. Please review www.abcivf.co.uk/legal/terms-and-conditions, for full information about our terms of business.

SUCCESS OF YOUR TREATMENT

- It is important to understand that no provider of fertility treatment services is able to guarantee a successful outcome or an absence of complications. Accordingly, we are unable to give a commitment that any fertility treatment that you undertake with us will lead to a pregnancy and/or will be without complications.
- Our published success rates are available on our website: www.abcivf.co.uk/ivf-success-rates and on the HFEA website.

INFORMATION WE NEED FROM YOU

- We will ask you for certain personal and medical information which we will need to provide you with treatment and a cost estimate. If you do not provide this information we cannot provide you with an accurate cost estimate and may not be able to treat you.
- You must inform us of any change in your address and/or contact details. If we are unable to contact you in order to take your instructions and/or seek payment we may not be able to provide you with Services.
- In relation to our frozen storage Services:
 - If we are unable to contact you in order to take your instructions and/or seek payment for frozen storage in accordance with our Price Guide, we may need to discard any samples you store with us.
 - We will attempt to make contact initially via telephone and email. If we are unsuccessful or do not receive instruction, we will send a letter via registered post to the address we have on file. If we are still unable to contact you after multiple attempts to take payment this may lead to your samples being discarded. It is therefore very important that you inform us immediately of any change in your contact details, including email address, postal address and telephone number and do not ignore any request for payments.

OUR SERVICES AND TREATMENT

- The first stage of assessing and diagnosing what treatment you may need is an advanced baseline scan and/ or initial consultation with a clinician. The advanced baseline scan and/ or initial consultation will be confirmed by email following booking. We will require a repeat advanced baseline scan if 3 months has elapsed from the first advanced baseline scan, which will incur an additional charge.
- After your advanced baseline scan and/ or initial consultation, if you require a fertility treatment, you will have a consultation with a member of our staff to discuss your treatment. We will send you a Costed Treatment Plan which includes information on costs. We will also give you access to review, complete and sign all relevant Consent Forms for Treatment.
- You will need to confirm your agreement to these forms and make payment to us before we provide you with treatment. In certain circumstances, including but not limited to if there is a significant time period between your treatments, we may ask you to resubmit the Financial Consent Form and Consent Forms for Treatment.
- Any treatments, techniques or tests which are not set out in your Costed Treatment Plan will need to be paid for separately. Following discussion with our staff, these will need to be paid for in advance in accordance with the 'Prices and Payment' section of this document.
- Details of how you enter into contracts with us at each stage of your treatment are set out in our terms and conditions. Please note that your contract for treatment is formed with us by making payment.

IMPORTANT CONDITIONS ABOUT OUR SERVICES

- Appointments:** While we make reasonable efforts to ensure that appointments run to time, our appointments are clinical consultations and so we cannot guarantee that appointments will not be delayed.
- Your clinician:** We cannot guarantee that you will see the same clinician on every visit.
- Additional costs:** There may be the need for additional tests, treatments or medicines which are not included within a cycle package and these will be charged separately. Any medication and services required beyond those specified in the package will be charged separately. Information as to any additional tests, treatments, medication or other services that may become necessary, such as pregnancy scans/blood tests, pregnancy medication, embryo freezing and storage, and any additional fees we pass on for the cost of regulation or counselling will be made available to you before you confirm that you wish to proceed with the relevant treatment.
- Prescription:** Medication that is not included in the package price that may be required (for example: additional medication required for your cycle (see below); for Frozen Embryo Transfers or for post pregnancy test medication) is available to purchase from the clinic. However if you would prefer to purchase medication from an alternative pharmacy, a small cost is charged for the administration in raising a private prescription.
- Frozen material:** Please note that if you have embryos that you wish to store you will need to pay for an 'embryo freezing and storage' package in addition to the cost of your cycle. The 'embryo freezing and storage' package includes two years of freezing. Following the two years, you will be charged annually for storage which will incur additional costs. If you use or discard your embryos completely within 1 year of freezing and you have paid for the package that includes 2 years storage, then you will be entitled to a refund of £200.
- Our discretion not to proceed with treatment:** We may decide, in our clinical discretion, that you are not suitable for treatment on medical grounds at any time. We may also decide in our discretion that you are not suitable for treatment if your behaviour indicates a clear and obvious lack of trust between us. We also have a legal duty to consider the welfare of the child or children that may be born as a result of your treatment, and treatment may be refused in light of concerns about such welfare.
- Changes to treatment on medical grounds:** We may change your treatment and our contract with you on medical grounds. This includes, but is not limited to:
 - a need for ICSI
 - a change in medication doses depending on how patients respond to stimulation
 - changing the treatment protocol at short notice due to medical reasons
 - a need for elective freezing due to medical reasons and a subsequent frozen embryo transfer (see comment below)
 - a need for a blood or diagnostic test.
 - While such changes may be advisable or necessary medically, you will be given material information about such changes. Any changes to treatment may incur additional costs and these will be given as soon as practicable.
- Elective Freezing:** Where you have paid for a single IVF cycle which includes a fresh embryo transfer and for medical reasons it has been advised that all embryos should be frozen so that a frozen embryo transfer can take place at a later date, the following applies:
 - You will need to pay for freezing and storage above the fees paid for your cycle. Our 'embryo freezing and storage' package includes 2 years of storage. However if the samples are used within 3 months (and nothing remains frozen) you will be entitled to a refund of £600.
 - You will also need to pay for a frozen embryo transfer (FET), which includes thawing the embryos. As the freezing was due to medical reasons you will be eligible for a £700 discount on the price for a frozen embryo transfer. If FET medication is needed, this will be an additional cost.
- Other changes: We may make other changes to our services in some situations, as described in our terms and conditions. We will notify you if we make more significant changes to the services.
- Diagnostic Tests: If we advise you that you need any diagnostic tests before a consultation or treatment you will be offered the opportunity to arrange diagnostic tests at one of our clinics or at one of our recommended partners' clinics. If you choose to use our clinics we will provide you with our prices before you proceed.
- Clinic location: Location information for our clinics and services are on our website at www.abcivf.co.uk. Contact details for your clinic will be provided when you access treatment.
- Partners: We work with partner organisations for some treatment. We will always let you know if we recommend using partners and if the partners are sub-contractors working for us or if they work independently of us. If the partners work independently of us you will need to check their terms and conditions which will apply to your treatment with them.

PRICES AND PAYMENT

- Website and Price Guide:** Our Website and the Price Guide, which is available from our Website, include indicative information about our Costs. We use dynamic pricing for our baseline scans which means that we adjust prices for appointments in response to our internal resources and capacity demands. The price may therefore vary depending on how soon the baseline scan is from the date of booking. The detailed Costs for all other Treatments which you will pay are set out in the Costed Treatment Plan which you will be given before entering into a contract with us for Treatment.
- Additional costs:** There may be the need for additional tests, treatments or medicines which are not included within a cycle package and these will be charged separately. Any medication and services required beyond those specified in the package will be charged separately. Information as to any additional tests, treatments, medication or other services that may become necessary, such as pregnancy scans/blood tests, pregnancy medication, embryo freezing and storage, and any additional fees we pass on for the cost of regulation or counselling will be made available to you before you confirm that you wish to proceed with the relevant treatment.
- Price Estimates and changes to prices:** We will provide you with a Costed Treatment Plan which will be valid for 8 weeks from the date of issue. If you decide to enter into a contract at any time during this 8 week period, you will pay the prices as set out on the Costed Treatment Plan. If you decide to enter into a contract with us at any point after the 8 week period from the date of issue, we will provide you with an updated Costed Treatment plan, which will be re-calculated at the current pricing at that time.
- Payment in advance:** Except when you join our finance scheme (<https://www.abcivf.co.uk/costs/payment-plans>), you must make an advance payment of 100% of the price of the services in accordance with these terms except for certain treatments where you will be required to make an advance payment as a deposit as set out in your Costed Treatment Plan. We reserve the right to cancel any consultation appointment if payment has not been received.

KEY FACTS ABOUT OUR SERVICES

CANCELLATIONS, RESCHEDULES AND REFUND POLICIES

- Our cancellation, reschedule and refund terms are set out in full in our terms and conditions and we draw your attention to the following:
 - In relation to all cancellation and reschedule fees, please note that we only retain fees to cover the reasonable costs and losses we have incurred by virtue of your decision not to proceed with a consultation or treatment.
- Services are not refundable once performed and are otherwise subject to our terms and conditions relating to refunds and cancellations.
- After booking, if you decide not to go ahead with your baseline scan and/or initial consultation, the following terms will apply, subject to our terms and conditions:
 - If you cancel or reschedule a baseline scan with more than 72 hours' notice you will be entitled to a full refund of the costs paid or be able to reschedule your appointment.
 - If you cancel or reschedule a baseline scan with less than 72 hours' notice but there is more than 72 hours until your scheduled initial consultation, you will be entitled to a full refund of the costs paid less a Cancellation Fee of £200 to cover the cost of the baseline scan.
 - If you have had a baseline scan and cancel or reschedule your initial consultation with less than 72 hours' notice, you will not be entitled to a refund.
 - If you do not attend a scheduled baseline scan or an initial consultation, you will not be entitled to a refund.
- We reserve the right to cancel appointments and discontinue treatment/services for non-payment of costs.
- You will need to pay a deposit of £500 at the time of making your booking if you wish to go ahead with fertility treatments. The remainder is payable at your treatment plan consultation.
- If you cancel more than 5 days before your treatment plan consultation without rescheduling we will refund you £200 of your deposit if you have undergone the screening tests, or all of your deposit if you have not undergone the screening tests.
- If you cancel less than 5 days before your treatment plan consultation we will, at our discretion, be entitled to keep all of your deposit even if you have not undergone the screening tests. We will always act reasonably in deciding whether to keep your deposit.
- If you reschedule more than 5 days before your treatment plan consultation there will be no Cancellation Fee.
- If you reschedule less than 5 days before your treatment plan consultation we will, at our discretion, be entitled to make a Cancellation Fee. We will always act reasonably in deciding this.
- Once you have had your treatment plan consultation, we only offer refunds in the following circumstances:
 - If you decide not to proceed with treatment immediately following a treatment plan consultation, we will refund £2,250. We will keep our £500 deposit to cover treatment plan consultation and screening test costs.
 - If you decide not to proceed with treatment following a treatment plan consultation and after you have been dispensed medication we will refund £1,500. We will keep our £500 deposit to cover treatment plan consultation and screening test costs. We will also keep £750 to cover medication costs.
 - If a cycle is abandoned by you or us prior to egg collection we will refund your total fees less our £500 deposit and £750 to cover medication and treatment plan consultation fees. Where the cycle is interrupted, we charge £200 per scan. Replacement medication can be purchased at a set nominal fee of £250. Monitoring bloods used in the abandoned cycle needs to be paid, and when you commence the new cycle, the support package covers the monitoring bloods.
- Embryo and egg freezing services are excluded from fertility treatment packages. Please see our Website for details of our services and prices.
- In the event that no embryos created from any of the treatment cycles are suitable for transfer or freezing, the cycle is considered completed and no refund will be issued.

IVF cycle and FET package

- The package includes one abc IVF standard cycle, one freezing process and 2 years of embryo storage, FET procedure, FET medication and HFEA fees. Any additional treatments or services are chargeable.
- IVF cycle part of the package is valid for 12 months. The treatment must commence within the 12 month period.
- The FET part of the package is valid for 24 months from the date of purchase and non-refundable. The FET can be used for future cycles within the 24 month period following a negative or positive pregnancy.
- If we decide, in our clinical discretion, that you are not suitable for treatment on medical grounds or we decide not to treat you for any other reason following a treatment booking, then we will refund your costs paid but we will deduct from the refund a Cancellation Fee to cover the costs of the treatment booking and other costs incurred by us.
- If we decide for any other reason not to proceed with Treatment then we will be entitled to retain a cancellation fee.
- Where you have requested that we provide treatment within the statutory cooling-off period, we will perform our services as soon as the request is made. If you choose not to waive your statutory right in this way, you acknowledge that we will not perform services for you for the duration of the cooling-off period.
- Failure to pay the applicable costs for frozen storage may lead to the stored embryos/gametes being destroyed.
- Once we take payment for freezing and annual storage, we are unable to give a refund even if you decide to discard your samples part way through the year, except for as described in the 'Frozen Material' section above.
- Egg sharing packages have additional terms and conditions. These will be provided to you if you require these services before you commence treatment.
- Where our charges are refundable a credit may be applied to your account. Otherwise, refunds are normally made within 28 days.
- **Dynamic pricing:** If you wish to reschedule the baseline scan, you may incur a charge to cover the difference in cost from your original consultation price (baseline scan and virtual consultation) and that of the new booking due to the fact that we use dynamic pricing which means that we adjust prices for appointments in response to our internal resources and capacity demands.
- **Failed thawing:** In the event that a frozen embryo transfer (FET) cycle does not result in suitable embryos to transfer because the embryo(s) have not survived the thawing process, a refund of £700 will be issued. If you had a discounted FET, a refund of £300 will be issued.

COMPLAINTS-HANDLING POLICY

- If you have any questions or complaints about the Services, please contact us. You can read our complaints procedure here: www.abcivf.co.uk/legal/complaints-procedure.

CONSENT AND LEGAL REQUIREMENTS

- Your clinician will discuss your treatment options with you during your initial consultation. You will need to consent to your chosen treatment(s) by agreeing to the terms of the relevant Consent Forms for Treatment via our online portal or via a paper copy prior to the start of any treatment. You must not provide your consent if you either do not agree with the statements that you are being asked to agree or if you consider that anything is unclear. You should not provide your consent until any questions that you may have are answered to your satisfaction.
- We are subject to a range of legal requirements including but not limited to consent, and these must be fulfilled for us to offer you treatment. We are entitled to cease providing you with treatment if these requirements are not satisfied.
- You may withdraw your consent after you give it by giving us reasonable notice/confirmation in writing of the withdrawal of your consent. You cannot withdraw your consent after your gametes and/or embryos have been used in treatment.
- You must inform us without delay of any change in your personal circumstances that may be relevant to your treatment and/or to the consent given by you or a partner or any other person on whose behalf you are accessing these services.
- Unless we agree with you in writing to the contrary, you and any other person on whose behalf you are acting such as a partner, and who has signed a Financial Consent Form and a Consent Form for Treatment will be jointly and severally liable for any monies owing to us in relation to that treatment. This means that we may seek payment from either of you.